

# NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



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November 17, 2006

Release #06-133

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## FOR IMMEDIATE RELEASE

### SCDCA “AFTER HOURS” ON CREDIT CARDS TO HELP CONSUMERS

**Columbia, SC... ..**The South Carolina Department of Consumer Affairs will present **“How to Deal with Credit Card Fraud and Billing Errors”** as part of its monthly After Hours series. The discussion is designed to assist consumers in managing their credit card payments and protecting against fraud. **The seminar will be held on Tuesday, November 21<sup>st</sup> at 5:45 p.m. on the first floor of the South Carolina Department of Consumer Affairs located at 3600 Forest Drive in Columbia.**

The Fair Credit Billing Act provides consumers with several rights to correct billing errors. “How to Deal with Credit Card Fraud and Billing Errors” will explain how to claim these rights and properly report mistakes on credit card bills. The seminar will also address the growing problem of credit card theft. “Consumers need to know that if their credit card is lost or stolen, there are protections against unauthorized charges,” said Donna DeMichael, SCDCA Director of Consumer Services. The After Hours session will address the seriousness of credit card theft and provide consumers with advice to guard sensitive financial information.

SCDCA After Hours is a public information seminar held on the third Tuesday of each month. For more information, contact the SCDCA Public Information and Education Division at 803.734.4190, toll-free at 1.800.922.1594 or online at [www.sconsumer.gov](http://www.sconsumer.gov).

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#### About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers.

Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit [www.sconsumer.gov](http://www.sconsumer.gov).

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