

NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



Brandolyn Thomas Pinkston, Administrator

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SCDCA LAUNCHES TELE-TIPS

Columbia, SC--The South Carolina Department of Consumer Affairs (SCDCA), in its continued efforts to provide excellent service to the citizens of South Carolina, has launched its latest outreach service—**Tele-Tips**. Tele-Tips is an automated service that allows consumers to telephone the Department and receive recorded information on a variety of consumer issues. Brandolyn Thomas Pinkston, the Department's Administrator said, "The goal is to continue to make receiving helpful information easy, fast, and accessible."

Covered topics include: how to file a complaint, debt collection, purchase of vehicles and fraud. Anna Albers, Director of Web Services stated, "This is another example of the Department's use of technology to meet the increasing demands of the citizens of this State." **The Tele-Tips line is available 24 hours a day, 7 days a week. Consumers can access the Tele-Tips information by dialing 803.734.4215 or 1.888.734.4215 (toll-free in SC) and following the prompts.**

For more information on the Department or other consumer protection issues contact the South Carolina Department of Consumer Affairs, 3600 Forest Drive, Suite 300, Columbia, South Carolina 29250 or 1-800-922-1594 (toll-free in SC) or visit our Website at www.sccoconsumer.gov.

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About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, the South Carolina Department of Consumer Affairs represents the interests of South Carolina consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education. For more information, visit

www.sccoconsumer.gov
