



South Carolina

DEPARTMENT OF CONSUMER AFFAIRS



Mailing Address
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Columbia, SC 29250-5757

SUPPLEMENTAL HOMEOWNERS ASSOCIATION QUESTIONNAIRE

800-922-1594 | www.consumer.sc.gov | Fax 803-734-4286 |
sdcadocs@scconsumer.gov

Street Address
2221 Devine St., Ste. 200
Columbia, SC 29205

Recent changes to state law (S.C. Code Ann. § 27-30-340) require SCDCA to collect certain data from consumers filing complaints against homeowners associations (HOA). Information collected will be reported yearly to the Governor, General Assembly and the public. **Please submit this supplemental questionnaire with your complaint form.** You may upload it as a supporting document through the Online Complaint System or submit via mail, fax or e-mail. While the department is prohibited from serving as an arbitrator in disputes between homeowners and HOAs, we engage in a voluntary mediation process in hopes of resolving the complaint.

QUESTIONS

1. Is there a HOA management company? <i>If "Yes" provide:</i>	Yes	No
<i>Management Company Name:</i> _____		
<i>Management Company Address:</i> _____		
<i>Telephone Number:</i> _____		
<i>Contact Name:</i> _____		
2. Were you informed of the requirement of membership in a HOA as a condition of home ownership? <i>If "Yes" provide:</i>	Yes	No
<i>When was information provided:</i> _____ / _____ / _____		
<i>Who provided the information:</i> _____ Your realtor Seller's Realtor Seller Closing Attorney		
Other _____		
3. Have you received a copy of the governing documents of the HOA? <i>If "Yes" was it obtained before or after purchase?:</i>	Yes	No
Before After		
4. Have you been denied access to the governing documents? <i>If "Yes" provide:</i>	Yes	No
<i>An explanation of your attempt to obtain documents:</i>		
5. As a homeowner do you understand your rights and obligations under the governing documents?	Yes	No
6. Have you communicated your concerns to the HOA or management company, if any?	Yes	No
7. Have you exhausted all remedies in accordance with the terms of the HOA governing documents or rules and regulations?	Yes	No
8a. Do you agree or disagree:	Agree	Disagree
With the provisions of the governing documents at issue?		
With how provisions were enforced?		
That more enforcement of provisions are needed?		
That less enforcement of provisions are needed?		
8b. Please indicate your recommendation(s) for enforcing the governing documents, if any:		
Dispute resolution process within the HOA State agency oversight HOA Ombudsman		
Enforcement of provisions through magistrate's court Other: _____		
8c. Please provide any recommendations for changing provisions of the governing documents:		
Set/change developer transition of control Forbid HOA from placing liens/foreclosing		
Open meeting/ notice requirements Set parameters for viewing/copying documents/records		
Other: _____		

Signature: _____ Complaint Number (if filed) C- _____

Print Name: _____ Date: _____

The South Carolina Freedom of Information Act may require SCDCA to release documents you submit.

FOR OFFICE USE ONLY: