



Date: [INSERT DATE], 2021

NOTICE OF DATA BREACH

Dear [Insert Name]:

We are contacting you about a data breach that has occurred at On Q Financial, Inc.

<p>What Happened?</p>	<p>On Feb 24, 2021 On Q Financial determined that customer data was possibly exposed between Feb. 22, 2021 through Feb. 23, 2021 from one of our backup storage locations and was immediately rectified.</p>
<p>What Information Was Involved?</p>	<p>This breach may have compromised one or more of the following categories of personally identifiable information of the affected customers: Name, Address, FICO Score, Bank Account Information, Loan information, Bank Account Information including Social Security Numbers.</p>
<p>What We Are Doing.</p>	<p>Upon discovering this breach, On Q Financial immediately secured and restricted access to the storage location and all potentially impacted customer data. We are working diligently to determine the cause of this transfer. We have also increased the monitoring of data transfers to help prevent similar incidents in the future.</p> <p>We are offering you a credit monitoring service at no cost for 12 months through NortonLifeLock. To enroll in this free credit monitoring service, please review the enclosed form.</p>
<p>What You Can Do.</p>	<p>We recommend that you place a fraud alert on your credit file. A fraud alert tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major credit bureaus. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. The initial fraud alert stays on your credit report for 90 days. You can renew it after 90 days.</p>

	<p>at no cost to you. A credit freeze means potential creditors cannot get your credit report. That makes it less likely that an identify thief can open new accounts in your name.</p> <p>You have rights under the federal Fair Credit Reporting Act (“FCRA”). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf or www.ftc.gov.</p> <p>There are steps you can take to help protect yourself from identity theft, depending on the type of information exposed. Please visit https://www.consumer.ftc.gov/articles/pdf-0009-identitytheft-a-recovery-plan.pdf for a free copy of the FTC’s <i>Identity Theft: A Recovery Plan</i>, a comprehensive guide on how to help you guard against and deal with identity theft.</p>
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For More Information:

If you have questions, or would like to sign up with LifeLock over the phone please call (To Follow)