



PIERSON FERDINAND

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AFFAIRS

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April 8, 2024

Via Email: scdca@seconsumer.gov

Attorney General Alan Wilson
Department's Legal Division,
P.O. Box 5757
Columbia, SC 29250

Re: ESO Solutions, Inc. - Data Security Incident

Dear Attorney General Wilson:

As you are aware, the undersigned represents ESO Solutions, Inc. ("ESO"), a provider of software services which help hospitals and healthcare systems improve operations, quality, and patient outcomes. On December 18, 2023, ESO provided you notice of a security incident and informed you that South Carolina residents were impacted.

This incident impacted data belonging to patients associated with ESO's customers, including certain personal information and medical treatment information. Since that time, ESO has continued to issue notification on a rolling basis to impacted individuals up to and including on March 1, 2024.

Please accept this letter as a supplement to our prior notification intended to update you on the amount of residents notified in this jurisdiction. With respect to customers that have authorized ESO to make regulatory disclosures on their behalf, the incident impacted the personal, medical or healthcare information of approximately 7,965 residents of this jurisdiction. The incident did not impact the Social Security Numbers or financial account information of 6,050 of those residents notified in this jurisdiction.

Appendix A lists the impacted ESO customers that have requested that we provide notice to this office.

For more information: Please do not hesitate to contact us if you have any questions regarding this letter. You may also contact our impacted customers directly at the contacts listed in Appendix A.

Very truly yours,



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/s/ Maryam Meseha

Maryam M. Meseha, Esq.

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Appendix A: Impacted ESO Customers Giving Notice to South Carolina

Facility Name	Total Impacted South Carolina Residents	Residents with Impacted SSNs
Alaska Regional Hospital	4	0
Alliance Hospital (AKA Alliance HealthCare System)	1	1
Anderson Regional Medical Center North	4	4
Ascension Sacred Heart Bay Medical	1	0
Ascension Seton Hays	1	0
Ascension Seton Williamson	6	5
Atrium Health Cabarrus	127	0
Atrium Health Carolinas Medical Center	4170	0
Atrium Health Cleveland	150	0
Atrium Health Wake Forest Baptist	74	0
Aventura Hospital and Medical Center	12	4
Baptist Health Care Inc successor by merger of Baptist Hospital Inc and Baptist Health Care Corporation	22	22
Baptist Memorial Hospital - DeSoto	15	7
Baptist Memorial Hospital - Golden Triangle	13	12
Baptist Memorial Hospital - North Mississippi	7	0
Baptist Memorial Hospital-Yazoo	1	1
Bartlett Regional Hospital	4	0
Bayfront Health St Petersburg	40	40
Blake Medical Center	8	8
Boulder City Hospital	1	1
Brandon Regional Hospital	11	6
Capital Regional Medical Center	3	2
Carlsbad Medical Center	3	2
CaroMont Health	1	0
Central Florida Regional Hospital (HCA FL Lake Monroe)	5	1
Coral Gables Hospital	1	1
Crestview Hospital Company LLC d/b/a North Okaloosa Medical Center	1	1
Dell Children's Medical Center of Central Texas	3	0
Dell Seton Medical Center at The University of Texas (Brackenridge)	6	2
Delray Medical Center	11	11
Desert View Hospital	1	0



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Doctors Hospital of Sarasota	4	3
Duke University Hospital (NC)	17	0
Eastern New Mexico Medical Center	1	0
ECU Medical Center	117	0
Englewood Community Hospital	6	5
ESO EMS Agency	1833	1070
Fawcett Memorial Hospital	6	6
Forrest General Hospital	20	9
Fort Walton Beach Medical Center	6	4
Gallup Indian Medical Center	1	0
Gila Regional Medical Center	1	0
Gulf Breeze Hospital	3	3
Gulf Coast Regional Medical Center	3	2
Halifax Health	58	58
HCA FL Citrus Hospital	1	1
HCA Florida North Florida Hospital	3	3
HCA Florida Ocala	19	10
Health First Cape Canaveral Hospital	6	6
Health First Holmes Regional Medical Center	63	63
Hendry Regional Medical Center	2	2
Highland Community Hospital	2	2
Jackson HMA LLC d/b/a Merit Health Central	8	7
Jacksonville Memorial Hospital	1	0
Jay Hospital	1	1
Jefferson Davis Community Hospital	1	0
JFK MEDICAL CENTER	6	5
Kendall Regional Medical Center	27	16
Lake City Medical Center - Suwannee Campus	1	1
Lakeland Regional Health Medical Center	30	30
Largo Medical Center	9	7
Lawnwood Regional Medical Center and Heart Institute	29	23
Lee Memorial Hospital	22	22
Lower Keys Medical Center	3	3
Magee General Hospital	1	1
Manatee Memorial Hospital	4	4
Mat-Su Regional Medical Center	1	0
Mayo Clinic	1	0
Medical Center of Trinity	11	10



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Melbourne Regional Medical Center	4	4
Memorial Hospital (FL)	4	4
Memorial Hospital at Gulfport	17	16
Memorial Hospital at Stone County	1	1
Memorial Hospital of Tampa	4	2
Memorial Regional Hospital	11	11
Merit Health Biloxi	9	9
Merit Health Natchez	1	0
Merit Health River Oaks	1	1
Merit Health River Region	2	2
Merit Health Wesley	2	2
MH Mission Hospital, LLLP	360	0
Miners Colfax Medical Center	1	1
Mount Sinai Medical Center	1	1
Neshoba County General Hospital	2	2
North Shore Medical Center	1	1
Northeastern Nevada Regional Hospital	1	1
Northside Hospital & Tampa Bay Heart Institute	2	2
Northwest Medical Center	2	2
Oak Hill Hospital	4	3
OCH Regional Medical Center	4	3
Orange Park Medical Center	22	16
Orlando Health	63	63
Oviedo Medical Center	3	1
Palm Bay Hospital	1	1
Palms of Pasadena Hospital	1	0
Palms West Hospital	3	2
Physicians Regional - Collier Boulevard	3	3
Physicians Regional - Pine Ridge	3	3
Plantation General Hospital	1	1
Presbyterian Hospital	1	1
Providence Alaska Medical Center	9	0
Providence Kodiak Island Medical Center	1	0
Putnam Community Medical Center	4	2
Raulerson Hospital	3	1
Regional Medical Center - North	8	8
Regional Medical Center Bayonet Point	17	17
Regional One Health	11	9



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Rockledge Regional Medical Center	12	12
SACRED HEART HOSPITAL	4	4
San Juan Regional Medical Center System	2	2
SARASOTA MEMORIAL HOSPITAL - TC	8	7
Sebastian River Medical Center	3	3
Shorepoint (Bayfront) Health Port Charlotte	1	1
Shorepoint (Bayfront) Health Punta Gorda	3	3
SIERRA VISTA HOSPITAL	3	0
South Bay Hospital	2	1
South Central Regional Medical Center	5	5
South Peninsula Hospital	3	0
Spring Valley Hospital Medical Center	1	0
St Lucie Medical Center	1	1
ST MARYS MEDICAL CENTER	26	26
St Mary's Medical Center (FL)	1	1
St Petersburg General Hospital	1	1
St. Lucie Medical Center	2	2
St. Petersburg General Hospital	2	1
Tallahassee Memorial Healthcare	10	10
Tampa General Hospital	13	13
UMMC Holmes County	1	1
UNIVERSITY HOSPITAL AND MEDICAL CENTER	2	1
University Medical Center of El Paso	3	0
University of Florida Health (FKA Shands Healthcare)	37	34
University of Florida Health in Jacksonville	92	65
University of Mississippi Medical Center	1	1
University of New Mexico Hospitals (Dup of UNM account)	6	0
UNM Sandoval Regional Medical Center	2	0
Viera Hospital	6	6
WakeMed Cary Hospital	7	0
WakeMed Raleigh Campus (NC)	65	0
Waltham County General Hospital	2	2
WEST FLORIDA HOSPITAL	4	2
West Marion Community Hospital	2	1
Westside Regional Medical Center	9	5



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