

NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



Brandolyn Thomas Pinkston, Administrator

July 1, 2008

Release #08-055

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FOR IMMEDIATE RELEASE

SCDCA RETURNS TO FLORENCE ON JULY 9, 2008

Columbia, SC... ...The South Carolina Department of Consumer Affairs (SCDCA) will visit the Florence community on Wednesday, July 9, 2008, to handle consumer complaints and questions. Regional SCDCA outreach coordinator Hugh Crofoot will pay a visit to the general conference room at the Florence County Library located at 509 S. Dargan Street in Florence. Consumers may come with questions or complaints regarding a business between 10:00 a.m. and 12:00 p.m. Individuals are encouraged to bring documentation with them.

Mr. Crofoot will also have additional materials available explaining the limitations of debt collectors and how to avoid deceptive practices. With consumer debt being at an all time high, debt collectors are targeting more and more consumers across the country. South Carolina is no exception. "Month after month, year after year, debt collection ranks in the top three types of complaints that the Department receives," said Donna DeMichael, SCDCA Director of Consumer Services.

The Department will continue to visit the Florence community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help. Specific questions and concerns from the Florence community may be addressed to Hugh Crofoot. Appointments are available upon request. Mr. Crofoot may be reached at 803.543.8044.

About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers.

Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit www.sconsumer.gov.

This month's visit has been made possible through a collaborative effort with the Florence County Public Library, Executive Director Ray McBride, and Information Services Manager Aubrey Carroll.

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