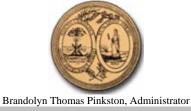


South Carolina Department of Consumer Affairs



September 23, 2008 Release #08-083 SCDCA Media Contact: Patty Guthrie, 864.490.3267 1.800.922.1594 (toll free in SC) Email: <u>scdca@dca.state.sc.us</u>

FOR IMMEDIATE RELEASE

SCDCA RETURNS TO PACOLET ON OCTOBER 1, 2008

Columbia, SC... ... The South Carolina Department of Consumer Affairs (SCDCA) will visit the Pacolet community on Wednesday, October 1, 2008, to handle consumer complaints and questions. Regional SCDCA outreach coordinator Patty Guthrie will pay a visit to the Pacolet branch of the Spartanburg County Public Library. Consumers may come with questions or complaints regarding a business between 1:00 p.m. and 3:00 p.m. Individuals are encouraged to bring documentation with them.

Ms. Guthrie will have additional materials available on mortgages and mortgage fraud. "We all pay when mortgage fraud occurs. Directly or indirectly, it costs us. Consumers can, however, help put an end to mortgage fraud by taking a proactive approach and making good personal decisions when they buy a home. We can help in this effort by informing them of the dangers and red flags," said Guthrie. Information will be available on what to look for in a mortgage, payment options to consider, fraudulent practices that could deceive you, and how to avoid becoming a victim.

The Department will continue to visit the Pacolet community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help. Specific questions and concerns from the Pacolet community may be addressed to Patty Guthrie. Appointments are available upon request. Ms. Guthrie may be reached at 864.490.3267.

About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education. For more information, visit <u>www.scconsumer.qov</u>. This month's visit has been made possible through a collaborative effort with the Pacolet Library and librarian Chris Rogers.

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