

# NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



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## FOR IMMEDIATE RELEASE

### SCDCA RETURNS TO FLORENCE ON OCTOBER 8, 2008

**Columbia, SC...** ...The South Carolina Department of Consumer Affairs (SCDCA) will visit the Florence community on Wednesday, October 8, 2008, to handle consumer complaints and questions. Regional SCDCA outreach coordinator Hugh Crofoot will pay a visit to the general conference room at the Florence County Library located at 509 S. Dargan Street in Florence. Consumers may come with questions or complaints regarding a business between 10:00 a.m. and 12:00 p.m. Individuals are encouraged to bring documentation with them.

Mr. Crofoot will have additional materials available on car buying, repairs, and repossession. “Year after year, these issues are at the top of complaint list. We help one consumers only to turn around and see another deceptive advertise or loophole hook another. There are so many details involved in car buying and car repair. Our job is to help make consumers aware of the ones that could end up costing them,” said Crofoot. Information will be available on what to look for when buying a new or used car, when signing a repair contract, and when dealing with other related issues.

The Department will continue to visit the Florence community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help. Specific questions and concerns from the Florence community may be addressed to Hugh Crofoot. Appointments are available upon request. Mr. Crofoot may be reached at 803.543.8044.

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#### About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers.

Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit [www.sccoconsumer.gov](http://www.sccoconsumer.gov).

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This month's visit has been made possible through a collaborative effort with the Florence County Public Library, Executive Director Ray McBride, and Information Services Manager Aubrey Carroll.

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