

NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



Brandolyn Thomas Pinkston, Administrator

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FOR IMMEDIATE RELEASE

SCDCA RETURNS TO GAFFNEY ON OCTOBER 23, 2008

Columbia, SC... ...The South Carolina Department of Consumer Affairs (SCDCA) will visit the Gaffney community on Thursday, October 23, 2008, to handle consumer complaints and questions. Regional SCDCA outreach coordinator Patty Guthrie will pay a visit to the Cherokee County Public Library located at 300 East Rutledge Avenue in Gaffney, SC 29340. Consumers may come with questions or complaints regarding a business between 10:00 a.m. and 1:00 p.m. Individuals are encouraged to bring documentation with them.

Ms. Guthrie will have additional materials available on car buying, repairs, and repossession. “Year after year, these issues are at the top of our complaint list. We help one consumer only to turn around and see another hooked by deceptive advertising or a loophole. There are so many details involved in car buying and car repair. Our job is to help make consumers aware of the ones that could end up costing them,” said Guthrie. Information will be available on what to look for when buying a new or used car, when signing a repair contract, and when dealing with other related issues.

The Department will continue to visit the Gaffney community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help. Specific questions and concerns from the Gaffney community may be addressed to Patty Guthrie. Appointments are available upon request. Ms. Guthrie may be reached at 864.490.3267.

About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit www.sconsumer.gov.

This month's visit has been made possible through a collaborative effort with Cherokee County Administrator Ben Clary and Cherokee County Librarian Cindy Harry.

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