

## **NEWS FROM SCDCA**

## SOUTH CAROLINA DEPARTMENT OF CONSUMER AFFAIRS

Carri Grube Lybarker, Administrator



October 8, 2013 Release #13-030 SCDCA Media Contact: Juliana Harris, 803.734.4296 1.800.922.1594 (toll free in SC)

Email: JHarris@scconsumer.gov

## FOR IMMEDIATE RELEASE

## SCDCA Releases Guide to Identity Theft

*Columbia*, *SC...* The South Carolina Department of Consumer Affairs (SCDCA) is releasing the consumer publication *Identity Theft: What You Need to Know*, a comprehensive guide on identity theft.

The seven-page guide covers steps consumers can take to deter, detect and defend against identity theft, including:

- Learn What Tools are at YOUR Disposal A summary of FREE consumer
  protections available to defend against identity theft such as the fraud alert,
  security freeze and credit monitoring services.
- How to Place, Thaw & Lift a Security Freeze Detailed information for contacting each credit reporting agency to place, thaw or lift the freeze.
   Consumers can also learn how to get a new PIN if they lose the first one.
- Are YOU a Victim of Identity Theft Details on steps a consumer should take in the event that their identity is actually stolen.

For more information on protecting against Identity Theft, including information on placing a security freeze, visit our "<u>Identity Theft Resources</u>" webpage at <u>www.consumer.sc.gov</u>. Consumers can also contact SCDCA's Identity Theft Unit at 800-922-1594 for additional identity theft prevention tips or for tailored guidance to minimize the negative effects of an identity theft event.

-end-

10/08/13-ajh

SCDCA aims to protect consumers from inequities in the marketplace through advocacy, complaint mediation, enforcement and education. To file a complaint or get information on consumer issues, visit <a href="https://www.consumer.sc.gov">www.consumer.sc.gov</a> or call toll-free, 1.800.922.1594.

Connect with us:





