

Secure Processing Center P.O. Box 680 Central Islip, NY 11722-0680

#### Postal Endorsement Line

- <<Full Name>>
- << Address 1>>
- <<Address 2>>
- << Address 3>>
- <<City>>, <<State>> <<Zip>>
- <<Country>>
- \*\*\*Postal IMB Barcode



# RE: Notice of Third-Party Data Breach at Marquis

Dear <<Full Name>>:

We are writing to inform you about a recent incident that occurred at our third party provider, Marquis, that may have involved personal information about you. This incident did not involve unauthorized access to Anderson Brothers

Bank's systems. We are providing you with information about the incident, steps we are taking in response, and steps you may take to guard against identity theft and fraud, should you feel it is appropriate to do so.

WHAT HAPPENED. Anderson Brothers Bank recently learned that an unauthorized third party gained access to and obtained data that was maintained by a vendor, Marquis. Marquis has determined through an investigation that at least as early as August 14, 2025, an unauthorized third party gained access to personal information on Marquis systems.

Marquis conducted an investigation, which resulted in Anderson Brothers Bank only recently learning that their customer information may have been impacted. As a result, we are notifying you as quickly as possible.

WHAT INFORMATION WAS INVOLVED. On October 28, 2025, Marquis advised Anderson Brothers Bank that the personal information involved in this incident may have included your name and << Breached Elements>>>.

WHAT WE ARE DOING. We were informed by Marquis that, upon learning of the incident, Marquis initiated its critical incident response process and took steps to secure the impacted systems. Marquis also began an investigation and engaged external cybersecurity specialists to help. We are notifying applicable authorities, as required by law. As an added precaution, we are also offering <<CM Duration>> months of complimentary Credit Monitoring through Epiq. Enrollment instructions can be found in the attached *Steps You Can Take to Help Protect Personal Information*.

WHAT YOU CAN DO. We encourage you to remain vigilant against incidents of identity theft and fraud over the next 12 to 24 months, and to review your account statements and credit reports for suspicious activity and errors. Please review the enclosed *Steps You Can Take to Help Protect Personal Information*, which contains information on what you can do to better protect against misuse of your information, should you feel it necessary to do so.

**FOR MORE INFORMATION**. If you have further questions or concerns, or would like an alternative to enrolling online, please call 855-403-1784 toll-free Monday through Friday from 9 am – 9 pm Eastern (excluding major U.S. holidays). You may also write to Anderson Brothers Bank at 101 North Main Street, Mullins, SC 29574.

Sincerely,

Anderson Brothers Bank

#### STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

#### **Enroll in Monitoring Services**

- 1) Visit <u>www.privacysolutionsid.com</u> and click "Activate Account"
- 2) Enter the following activation code, << Activation Code>> and complete the enrollment form by << Enrollment Deadline>>
- 3) Complete the identity verification process
- 4) You will receive a separate email from <a href="mailto:noreply@privacysolutions.com">noreply@privacysolutions.com</a> confirming your account has been set up successfully and will include an Access Your Account link in the body of the email that will direct you to the log-in page
- 5) Enter your log-in credentials
- 6) You will be directed to your dashboard and activation is complete!

### **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit <a href="www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth:
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-	https://www.experian.com/help/	https://www.transunion.com/data-
report-services/		breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion, P.O. Box 2000,
Atlanta, GA 30348-5069	9554, Allen, TX 75013	Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion, P.O. Box 160,
Atlanta, GA 30348-5788	Box 9554, Allen, TX 75013	Woodlyn, PA 19094

## **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and https://www.marylandattorneygeneral.gov/.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or https://ag.ny.gov.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.