



[Return Address]
[Return City, State Zip]

<<First Name>> <<Last Name>>
<<Address 1>>, <<Address 2>>
<<City>>, <<State>> <<Zip Code>>

<<Date: Format (Month Day, Year)>>

Enrollment Code: <<XXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

Subject: Notice of Data <<Variable 1 – Breach/Security Incident>>

Dear <<First Name>> <<Last Name>>:

NAHGA Claims Services (“NAHGA”) is writing to inform you of a data security incident that may have affected your personal information. If you are not familiar with NAHGA, we work with companies, including [Variable 1 – Data Owner], to obtain insurance. This letter has information about the incident and steps you can take to help protect your information.

What Happened. On April 13, 2025, NAHGA became aware of unusual activity involving our network systems. We engaged independent cybersecurity experts to assist with a comprehensive investigation of the activity. The investigation determined that certain files may have been acquired without authorization between April 8, 2025 and April 10, 2025. As a result, we conducted a review of the potentially affected files and, in October 2025, learned that some of your information was contained within the potentially affected data. We then contacted [Variable 1 – Data Owner] and worked with them to provide you this notice.

What Information Was Involved. The potentially affected information may have included your name and the following: <<Variable 2 Data Elements>>.

What We Are Doing. As soon as NAHGA discovered the incident, we took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future.

Additionally, to help relieve concerns and restore confidence following this incident, we are offering identity theft protection services through IDX, a data breach and recovery services expert. IDX identity protection services include <<12/24>> months of credit and CyberScan monitoring,¹ a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your information is compromised.

To enroll in the free identity protection services, please call <<TFN>> or go to <<URL>> and use the Enrollment Code provided above. Representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is <<DATE>>.

What You Can Do. You can follow the best practices on the following page to help protect your information. We also encourage you to activate your complimentary credit monitoring services using the enrollment code provided above.

¹ Minors are eligible for the following services: CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services.

For More Information. Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call our dedicated team at [Toll Free Number] Monday through Friday from [Insert Times].

Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

NAHGA Claims Services
88 Main Street
Bridgton, ME 04009

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax
P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian
P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion
P.O. Box 2000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.