

Serving the Pawn and  
Secondhand Transaction  
Sector Since 1997

# BWI BUSINESS

For the Pawn, Second-hand,  
and Scrap Metal Industries



## Features:

- › Bar Code Labeling and Reading
- › Photo Capturing
- › Inventory Searching and Reporting
- › Electronic Fingerprint Capture
- › Customer and Inventory Records



# BWI BUSINESS AT A GLANCE

The BWI Business System is a comprehensive computer application that will assist you in the management of your pawn, second-hand, and scrap metal enterprise. For about two decades, BWI has been working closely with numerous pawn businesses and police agencies to design a business management system that uses the internet to transmit the transaction data electronically from your business to your local law enforcement agency. The BWI Business System supports your efforts to work with your community and the police.

**MONITOR YOUR  
BUSINESS IN REAL-TIME  
FROM ANYWHERE!**

A screenshot of the 'Customer ID' form in the BWI Business System. The form is divided into several sections for data entry: Last Name, First Name, Middle Name, Maiden/Family Name, Birth Date, Street Address, City, Prov/State, Zip Code, Phone (Home), Phone (Other), Employer Name, Vehicle Make, Vehicle Model, and Vehicle Color. It also includes fields for ID Type, ID Number, ID Issuer, ID Expiry Date, SSN, ID Photo Card, Hair, Height, Race, Eyes, Weight, Gender, and Customer Comments. A 'Customer Profile' section on the right contains icons for 'ID Card Swipe', 'Fingerprint', 'Update Picture', and 'Upload Picture'. A placeholder image of a person's head with a question mark is visible. At the bottom, there are buttons for 'Lookup Person', 'Clear Customer', 'Renew Contract', 'Contract Extension', 'Submit', 'Reset All Information', 'Main Menu', and 'Claim Property'.

## HERE'S HOW IT WORKS

### ACCESSING BWI BUSINESS

BWI Business is an Internet-based system. You will simply need high speed internet connection and a computer that has access to the Internet Explorer browser version 8 or higher. The business must also be equipped with an inkjet or laser printer. Other optional equipment are available for use with the system such as a fingerprint scanner and label printer.

### ENTERING A TRANSACTION

From the Main Menu, you will find various options for processing transactions depending on the transaction taking place. With user-friendly data screens, BWI allows you to record various information on each transaction with the help of drop-down menus and predetermined fields.

A screenshot of the 'Incoming Property Transaction' form. The form has a header with 'Customer ID', 'Items', and 'Terms and Notes' tabs. Below this is a table with columns for 'Item Class', 'Item Description', and 'Amount'. The 'Total' is displayed as '\$0.00'. The form includes several input fields: 'Item Class' (set to 'Antiques / Collectibles'), 'Sub-Class' (set to 'Other'), 'Size/Wt/Year Condition', 'UPC', 'Vehicle Reg. State', 'Vehicle Title Number', 'Manufacturer', 'Model/Title', and 'Serial Number'. There is a large text area for 'Item Description'. At the bottom, there are columns for 'Colour', 'Engravings', 'Stock #', 'Qty', 'Total', and 'Unit Selling Price'. On the right side, there are buttons for 'Update Picture', 'Upload Picture', 'Add', 'Re-Pawn', 'Update', 'Remove', and 'Clear'. At the bottom, there are buttons for 'Submit', 'Reset All Information', 'Main Menu', and 'Claim Property'. The footer includes the text 'Main Menu / Incoming Property Transaction', '1-877-404-3368 helpdesk@bwi-usa.com', and 'HELP | LOGOUT'.

### OTHER FEATURES INCLUDED:

- Contract Renewals
- Interest or Principle Payments
- Re-Pawns
- Claims
- Sales

**BWI Business is a simple,  
low-cost way to  
automate your customer  
and inventory records**

CHECKING THE DATABASE FOR INFORMATION

Why repeat entering customers' information for previous customers? The BWI database will supply that data with a Lookup Customer feature. By simply asking the customer for their first and last name, you will be able to search the database for any records matching the information supplied. This will speed up the process of completing the transaction as well as store the customer's transactions under a Customer Profile.

TRANSACTION HISTORY

The details concerning any of the current or specific contracts are immediately available and displayed on your screen. The Database allows you to retrieve contact information for claims, re-pawns, and contract extensions. Click a few buttons and the transaction information is automatically calculated and processed allowing you to service that customer in an accurate and timely manner.

PRINT REPORTS IF YOU NEED THEM

BWI has worked closely with accountants, pawn, and second-hand enterprises in the development of a variety of useful business management reports.

- INVENTORY MANAGEMENT AND SEARCHES
- LIST TRANSACTIONS
- OUTSTANDING PAWNS
- OPENING AND CLOSING TILL BALANCES
- TRANSACTIONS ACCOUNTING

CUSTOMIZE THE SYSTEM FOR YOUR BUSINESS

BWI's system allows you to customize the system to your specific business needs. The system will automatically calculate your choice of interest, terms, and additional fees.

You can also make changes to the following features at any time:

- Employee Passwords
- Modify the receipt disclaimer and other contractual terms
- Void Transactions

**Display Selected:** **Display all history for this customer**

Customer: Demo Demo  
 .ast Trans. Date: Monday, March 03, 2014 4:15:00 PM at BWDemo  
 .ast Trans. Type: Sale  
 Customer Comments: This information will not show on receipts!

**All Totals**

Total Pawn:	3	\$ 201.00
Total Property Claim:	1	\$ 1.25
Total Second Hand Acquisition:	1	\$ 75.00
Total Sale:	1	\$ 200.50
Total Re-Pawn:	1	\$ 2.00
Total Interest Payment:	1	\$ 0.50

**Transaction History:**

Location	Effective Date	Due Date	Pawn Receipt No.	Item Description	Amount
BWDemo	Monday, March 03, 2014 1:19:00 PM	Wednesday, April 02, 2014 1:19:00 PM	2810	Mountain Bike Demo Demo , S/N #12323444500	\$ 1.00
BWDemo	Friday, January 03, 2014 3:57:00 PM	Sunday, February 02, 2014 3:57:00 PM	2813	Plutter	\$ 100.00
BWDemo	Friday, January 03, 2014 3:51:00 PM	Sunday, February 02, 2014 3:51:00 PM	2812	Plutter Demo Demo , S/N #12342265	\$ 100.00
TOTAL					\$ 201.00

Note:  
 Red items are items that have **not** been claimed by the customer.  
 Green items are items that have been **moved to sales**.  
 Brown items are items that have been **sold**.  
 Purple items are items that have been **seized**.  
 Yellow items are items that have been **scrapped**.

Modify your default settings using the following options:

Parameter	Value
Legal Name	Big Dig Pawn
Interest rate per month %	25 <input type="checkbox"/> Compound Interest Rate <input type="checkbox"/> Variable Interest Rate
Default Term Period	<input checked="" type="radio"/> 30 Days Month <input type="radio"/> Calendar Month
Default Fingerprint Device	<input type="radio"/> BAC <input type="radio"/> M2SYS <input checked="" type="radio"/> SecuGen
Terms (days)	30
Layaway Terms (days)	90
Layaway Payment Frequency (days)	0
Layaway Amount Down (percentage)	0 %
Layaway Grace Days	0
What is the default Area Code	432
Early Claim Interest Rate (%) and Early Claim Terms	<input type="radio"/> Yes <input checked="" type="radio"/> No Interest Rate % 0 Days 0
Display claim cost on pawn receipt	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display claim term & interest on purchase receipt	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display claim amount breakdown on pawn receipt	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display Employee Signature line on pawn receipt	<input type="radio"/> Yes <input checked="" type="radio"/> No
Display Pick Up signature line on pawn receipt	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display which tear off portion on pawn receipt?	<input checked="" type="radio"/> Detailed <input type="radio"/> Condensed <input type="radio"/> None
Display both sides of the detailed tear off portion identically?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display interest amount charged on detailed tear off portion of pawn receipt?	<input checked="" type="radio"/> Yes <input type="radio"/> No
How will you uniquely identify ticket transactions?	<input checked="" type="radio"/> Pawn Ticket Stub <input type="radio"/> Pawn Receipt Number
Display interest amount charged on claim receipt?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display the pawn ticket/receipt number on the claim receipt?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Do you want to charge interest past the term of the contract when doing a claim?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Do you want to include fees from contract extensions when doing a claim?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Do you want to display the payment history on an interest payment receipt?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display customer's address & phone number on the Incoming Property receipt?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display customer's first ID on the Incoming Property receipt?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Display customer's characteristics on the Incoming Property receipt?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Print bar code labels for each item when a transaction is submitted?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Label Printer Compatibility	NOTE: setting label printer driver to XP while using Windows 7 may cause browser crashes <input checked="" type="radio"/> Windows 7+ <input type="radio"/> Windows XP
Label to be used for label printing:	Zebra label printer owners: please select a ZPL label. Other labels may not be compatible. If you need new label types added, please contact our helpdesk. 2.25" x 1.25" <input type="button" value="Test print"/>
Show Receipt Number on barcode label?	<input checked="" type="radio"/> Yes <input type="radio"/> No

Default Settings

OPTIONAL EQUIPMENT

Electronic Fingerprint Scanner - Web Camera - Label Printer - Barcode Scanner

[Contact us](#) for more information on these compatible products!

# ABOUT BWI

Business Watch International (BWI) is a highly innovative North American company dedicated to the development of automated systems that leverage the Internet to assist police in the monitoring of used goods transactions.

Since 1997, BWI has invested over \$3 Million in the research and development of technology that enables the efficient, accurate, and timely reporting and investigation of pawn, secondhand, precious metal, and scrap metal transactions.

**CONTACT US FOR A FREE TRIAL!**

Toll Free: 1-877-404-3368

## INSTALLATION & TRAINING

A BWI representative will assist you with the full set up and training on the program. You will need, at minimum, a PC and high-speed internet connection. Other equipment options are available and will be discussed during the set up. The training will take approximately one hour and the program will be ready for immediate use following completion of the training.

## IS YOUR DATA SECURE?

BWI utilizes a state-of-the-art computer data center complete with leading edge security software and technology to protect your business information. BWI takes a complete daily backup of all information stores on its system and on a weekly bases stores a full copy off-site at another location. All BWI and contracted employees with access to this data must meet strict police and corporate clearances.

The BWI System ensures that transaction information from one pawn, secondhand, or scrap metal business is never available to another business using the BWI system – **this is our guarantee.**

What information do the police receive? The answer is very simple- the same transaction data that most stores provide in hardcopy form. The difference is the timeliness and accuracy of the information. Nothing has changed other than the method used to report these transactions.

**VISIT OUR WEBSITE**

[www.bwirapid.com](http://www.bwirapid.com)

## CONTACT US

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