

# NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



Brandolyn Thomas Pinkston, Administrator

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## FOR IMMEDIATE RELEASE

### CONSUMER AFFAIRS TO OPEN FLORENCE SATELLITE IN APRIL

**Columbia, SC.....** The South Carolina Department of Consumer Affairs announces the grand opening for a new satellite location in Florence, scheduled for **Wednesday, April 9**. The ceremony will begin at 10:00 am at the Florence County Public Library with a symbolic ribbon-cutting. The Florence County legislative delegation and other county dignitaries and officials will be on hand to commemorate the opening.

“We are extremely pleased with the support we have received from the Florence County Library System in bringing this consumer service to the area. Because of the collaborative effort with Executive Director Ray McBride and Information Services Manager Aubrey Carroll, and the support of South Carolina’s General Assembly, Department staff will be able to meet with consumers on a regular basis and provide the information and resources they need,” said SCDCA Agency Administrator Brandolyn Thomas Pinkston.

The Department will continue to visit the library each month and invites area residents to bring their consumer concerns, questions and complaints to the library on scheduled Consumer Affairs days. SCDCA Outreach Coordinator Hugh Crofoot will represent the Department during each of these visits. He will also be available to consumers via phone, e-mail, or appointment by request Monday through Friday.

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#### About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit [www.sccoconsumer.gov](http://www.sccoconsumer.gov).

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“The opening of a satellite office allows us to have face-to-face feedback with consumers while providing timely responses and information. I appreciate the opportunity to serve this vibrant and growing community and look forward to getting involved,” said Crofoot.

The Department currently has satellite offices in Gaffney, Laurens, Spartanburg, Newberry, Greenwood, Summerville, Boiling Springs and Landrum with regularly scheduled visits to all locations. For more information, contact the Public Information Division at 803.734.4190, toll free in SC at 1.800.922.1594, or online at [www.sconsumer.gov](http://www.sconsumer.gov).

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