

South Carolina Department of Consumer Affairs



May 21, 2008 Release #08-041 SCDCA Media Contact: Patty Guthrie, 864.490.3267 1.800.922.1594 (toll free in SC) Email: <u>scdca@dca.state.sc.us</u>

FOR IMMEDIATE RELEASE

CONSUMER AFFAIRS TO OPEN PACOLET SATELLITE IN JUNE

Columbia, SC.... The South Carolina Department of Consumer Affairs announces the grand opening for a new satellite location in Pacolet, scheduled for **Monday, June 2**. The ceremony will begin at 11:00 a.m. at the Pacolet branch of the Spartanburg County Public Library with a symbolic ribbon-cutting. The Spartanburg County legislative delegation and other county dignitaries and officials will be on hand to commemorate the opening.

"Through the support of the Pacolet Library and librarian Chris Rogers, the Department is thrilled to bring consumers face-to-face feedback and assistance. Having Department staff and resources directly accessible to the Pacolet community will only increase awareness of important consumer issues," said SCDCA Agency Administrator Brandolyn Thomas Pinkston.

The Department will continue to visit the library each month and invites area residents to bring their consumer concerns, questions and complaints to the library on scheduled Consumer Affairs days. SCDCA Outreach Coordinator Patty Guthrie will represent the Department during each of these visits. She will also be available to consumers via phone, e-mail, or appointment by request Monday through Friday.

"Our regular visits will allow us to provide timely responses to concerns and questions. Plus, it is always a wonderful opportunity to meet with consumers in person. I look forward to doing just that in the Pacolet community," said Guthrie.

The Department currently has satellite offices in Gaffney, Laurens, Spartanburg, Florence, Newberry, Greenwood, Summerville, Boiling Springs and Landrum with regularly scheduled visits to all locations. For more information, contact the Public Information Division at 803.734.4190, toll free in SC at 1.800.922.1594, or online at <u>www.scconsumer.gov</u>.

-30-

5-21-08/mla

About the South Carolina Department of Consumer Affairs: Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education. For more information, visit www.scconsumer.gov.