

# NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



Brandolyn Thomas Pinkston, Administrator

October 21, 2008

Release #08-093

SCDCA Media Contact: Patty Guthrie, 864.490.3267

1.800.922.1594 (toll free in SC)

Email: [scdca@dca.state.sc.us](mailto:scdca@dca.state.sc.us)

## FOR IMMEDIATE RELEASE

### SCDCA RETURNS TO SPARTANBURG ON OCTOBER 28, 2008

**Columbia, SC...** ...The South Carolina Department of Consumer Affairs (SCDCA) will visit the Spartanburg community on Tuesday, October 28, 2008, to handle consumer complaints and questions. Regional SCDCA outreach coordinator Patty Guthrie will pay a visit to the Irwin Conference Room at the Spartanburg County Public Library located at 151 Church Street, Spartanburg, SC 29306. Consumers may come with questions or complaints regarding a business between 10:00 a.m. and 12:00 p.m. Individuals are encouraged to bring documentation with them.

Ms. Guthrie will have additional materials available on car buying, repairs, and repossession. “Year after year, these issues are at the top of our complaint list. We help one consumer only to turn around and see another hooked by deceptive advertising or a loophole. There are so many details involved in car buying and car repair. Our job is to help make consumers aware of the ones that could end up costing them,” said Guthrie. Information will be available on what to look for when buying a new or used car, when signing a repair contract, and when dealing with other related issues.

The Department will continue to visit the Spartanburg community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help. Specific questions and concerns from the Spartanburg community may be addressed to

---

#### About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit [www.sconsumer.gov](http://www.sconsumer.gov).

---

Patty Guthrie. Appointments are available upon request. Ms. Guthrie may be reached at 864.490.3267.

This month's visit has been made possible through a collaborative effort with the Spartanburg County Library and Kay Hammond in Administrative Services.

*-30-*

10-21-08/tm

---

**About the South Carolina Department of Consumer Affairs:**

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit [www.sconsumer.gov](http://www.sconsumer.gov).

---