

NEWS FROM SCDCA

South Carolina Department of Consumer Affairs



Brandolyn Thomas Pinkston, Administrator

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FOR IMMEDIATE RELEASE

DEPARTMENT OF CONSUMER AFFAIRS ISSUES CRITICAL WARNING FOR GREER STATE BANK CUSTOMERS AND OTHER AREA CONSUMERS

Columbia, SC.....On Monday afternoon, April 27, 2009, Greer State Bank was notified of a fraudulent automated telephone campaign targeting both customers and non-customers in the Greer area. The automated message indicated that the recipient's debit card had been deactivated due to fraudulent activity. Recipients were also instructed to enter in their debit card number if they wished to re-activate their debit card.

Greer State Bank officials have collected about a dozen numbers from consumers who had Caller ID. These numbers have been forwarded to the Federal Trade Commission.

Consumers are urged to ignore and report calls regarding bank credit or debit cards. Legitimate businesses will never contact you by telephone and ask you to enter sensitive information. Consumers are further reminded that their bank will not contact them by telephone or text messaging and ask for an account number – they already have it!

Consumers who may have fallen victim to this scam or fear their account may be compromised should place a fraud alert on their account by contacting any one of the three major credit reporting agencies: Equifax (1-800-685-1111); Experian (1-800-972-0322); or TransUnion (1-888-909-8872). ***In addition, please contact your bank so that appropriate action to protect you will be taken. If you are a Greer State Bank customer, please call 864-877-2000 or email at info@GreerStateBank.com to report your situation.***

About the South Carolina Department of Consumer Affairs:

Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers.

Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

For more information, visit www.scconsumer.gov.

For more information on bank card scams or other consumer issues, please contact the South Carolina Department of Consumer Affairs, Public Information Division at 803.734.4190, toll free in SC at 1.800.922.1594, or online at www.sconsumer.gov.

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