



NEWS FROM SCDCA

SOUTH CAROLINA DEPARTMENT OF CONSUMER AFFAIRS
Carri Grube Lybarker, Administrator



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1.800.922.1594 (toll free in SC)

FOR IMMEDIATE RELEASE

ALERT: Former Members of New Life Fitness World

Columbia, SC... The South Carolina Department of Consumer Affairs (SCDCA) is informing consumers who are members of New Life Fitness World of their rights in light of the business' closing. New Life Fitness World operated at the following locations: 7000 St. Andrews Rd. Columbia, SC; 8911 Two Notch Rd., Columbia, SC; 265 Charter Oak Rd., Lexington, SC; 110 New Life Fitness Dr., Columbia, SC. Consumers who joined New Life Fitness World and signed an agreement for general membership and/or personal training **may be entitled to a refund.**

You are not required to, but may at your option, attend an alternate facility if one is offered by your former gym. Whether or not an alternate facility is offered, a consumer wishing to cancel their New Life contract should send a cancellation notice immediately to:

New Life Fitness World
3950 Wilson Avenue SW
Cedar Rapids, IA 52404

If you choose to cancel and your contract has an automatic draft provision, notify your bank or credit union immediately to stop the draft. Consumers should request a pro-rata refund **directly from New Life Fitness World.**

Consumers who are unable to obtain a refund of the unearned pre-paid amount should file a complaint with SCDCA. Complaints can be filed online by visiting www.consumer.sc.gov and clicking "FILE A COMPLAINT." Consumers may also contact SCDCA at 800-922-1594 to request a complaint form be mailed to them.

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SCDCA aims to protect consumers from inequities in the marketplace through advocacy, complaint mediation, enforcement and education. To file a complaint or get information on consumer issues, visit www.consumer.sc.gov or call toll-free, 1.800.922.1594.

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